



Organization and Intervenor Resiliency through the COVID -19 Pandemic

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Summary

An in-depth look at the processes, procedures, and impact of COVID-19 on intervenors, the organization and congenitally deafblind individuals. Looking towards the future and adapting to a new perspective as an organization.

Adapting Intervenor Services and organizational processes and protocols to best support congenitally deafblind individuals through the COVID-19 pandemic. Recognizing and adjusting to necessary changes that are needed for the future.

With the ever-changing world, through collaboration, resiliency and leadership, DeafBlind Ontario Services has been able to navigate through these challenging times due to COVID-19. We will share what we have learned, adapted, implemented, plan for the future and the overall impact on Intervenor Services from the perspective of DeafBlind Ontario Services. We will touch on topics such as the organizational process, implementation of PPE and protocols and the intervenor perspective.